

Terms & Conditions

- 1. This Special Offer is only available to HKICPA Members / Student Members / Staff as learner ("Learners").
- The Special Offer for HKICPA ("The Special Offer") includes online courses as per "Recommended Courses List", & "Other Online Courses List" only. All other courses, including Post-graduate programmes of universities etc. are excluded from The Special Offer.
- 3. The Special offer is as follows:
- (i) 35% off till 17 December, 2023; and
- (ii) 15% off from 18 December, 2023 to 17 January, 2024.

<u>Note</u>: For certain courses, discount is same at 15% off for the 2 periods. Pls refer to **Recommended** Courses List & Other Online Courses List.

- 4. Depending on the course, the fee may include one or more of below:
- (1) Pre-recorded online training videos ("Self-paced Learning") &/or
- (2) Public classes of live instructor-led virtual classes (LVCs), if relevant, &/or
- (3) Access to relevant software licence, if explicitly specified.
- 5. Unless explicitly stated, course fees <u>exclude</u> professional exam vouchers, exam kits, other trainings, consulting services, private classes of LVCs etc.
- 6. Only after receipt of **both** payment **and** Completed Order Form by PTI (**and also** a copy of payment record, if paid by FPS), processing the order would start. Pls allow 2-3 weeks for processing.
- 7. Validity Period of Online Courses:
 - (i) One year access <u>from date of activation email sent</u> by PTI &/or Simplilearn, <u>irrespective of</u> when Learner activates login account of LMS (Learning Management System), including but not limited to delay in activation.
 - (ii) Exact activation date **should NOT** be later than <u>one month after receipt of activation email</u>, and after which, access to the online courses would <u>expire and lapse</u>, and amount paid will <u>not</u> be refunded.
- 8. If more than two weeks after emailing us the Order Form (& also FPS payment records if relevant), Learner still has not receive activation email,
 - (i) Learner would have sole responsibility to inform PTI within 5 working days by email, with acknowledgement by PTI.
 - (ii) If no acknowledgement email is received, Learner has sole obligation to inform PTI within 5 working days and to follow up.
- 9. If no notification email re non-receipt of activation email **OR** re non-receipt of acknowledgement email is sent by Learner, **AND** if no follow up by Learner, the course(s) is/are deemed to have been activated already.
- 10. After payment, pausing &/or putting on hold availability of the online course is **not** possible.
- 11. Each course can only be used once only. Any order placed &/or amount paid, cannot be revoked, and is non-cancellable, not refundable, & the course can not be transferred or assigned, re-used, exchanged, or registered for another course or learner or another email address.
- 12. Notice or email sent by Learner or PTI is deemed to be sent at the time it is sent.



customer@the-pti.com

- 13. Without any notice, the course brochures &/or course info &/or courses contents are subject to changes from time to time, and the courses are also subject to removal, &/or cancellation & become unavailable, at PTI &/or Simplilearn's sole discretion.
- 14. In the event of any dispute with Learner, PTI has sole discretion to make the final decision.
- 15. This Terms & Conditions, together with our Standard T & Cs <u>www.the-pti.com/Co%20Info/PTI_%20Standard%20Contract%20Terms_v1.2_25%20October%202023.pdf</u> form integral parts of the Sales Agreement between Learner and PTI.