

Examples of prohibited background running applications for computer-based exam

To ensure the integrity of the examination and the stability of the testing platform, all applications belonging to the categories below must be closed before you start your exam.

The HKEAA Cloud Exam application will monitor for unauthorized background processes. If any prohibited application is detected, the exam application will be halted, and you will be prompted to close all such programs before you can continue.

The following list provides examples of restricted background applications for reference only. It does not represent an exhaustive list. Other applications falling within the same categories are also prohibited during the examination. Please note that if the exam application detects any unauthorized software, you assume full responsibility for any resulting consequences, including loss of exam time and/ or inability to participate in the examination.

Category	Examples
AI assistant/ AI application processes	Chatgpt Copilot
Communication tools	Zoom Skype
Remote controls	TeamViewer Chrome Remote Desktop
Security or privacy tools	VPNs Proxy tools
Screen recording and streaming tools	Camtasia Bandicam
Virtual machine or Sandbox software	VMware Workstation VirtualBox
Developer tools	Visual Studio Code Eclipse
System monitoring or Control tools	Task Manager (Windows) Activity Manager (Mac)
Browsers with extensions	Extensions like Grammarly, VPNs, ad blockers, or screen readers
File sharing or cloud storage software	Dropbox Google Drive
Local LLM-related processes	Ollama llama-server