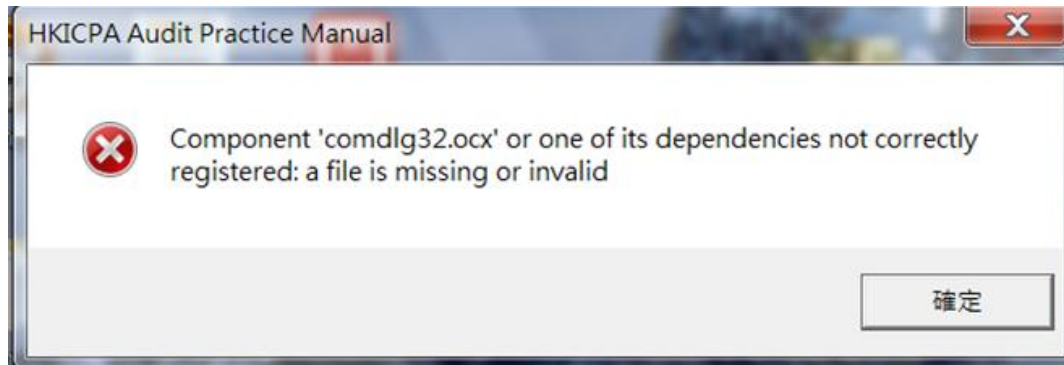


### Case 1: Error Message

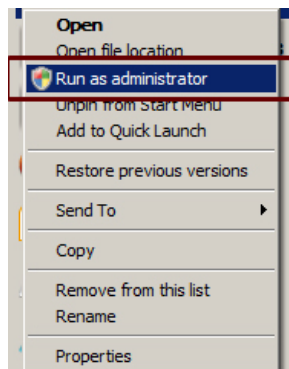


#### Solution:

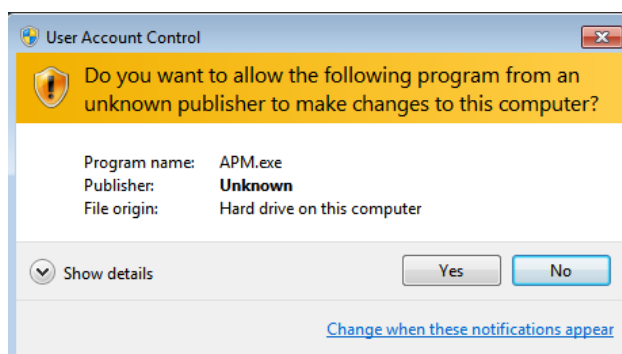
1. Right-click the APM icon on your desktop as below:



2. Select "Run as administrator" (以系統管理員身份執行)



3. Press "Yes" / "Allow" to confirm



**Case 2:**

**I cannot see the "Refresh Button Toolbar" in the Excel Template:**

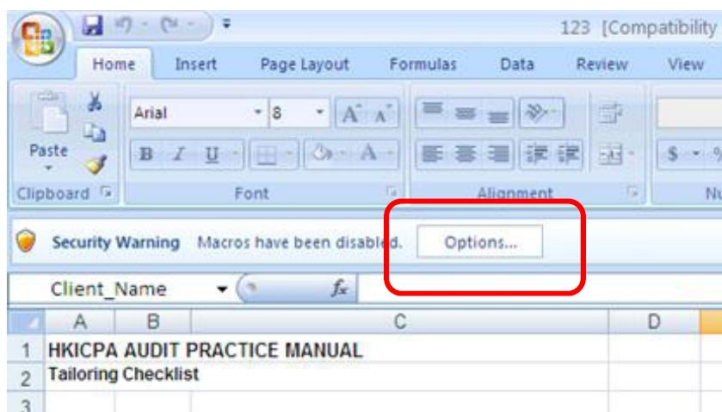
New Clarity HKSA Programme ▾ Refresh Clarity HKSA Programmes Print ▾

**Solution:**

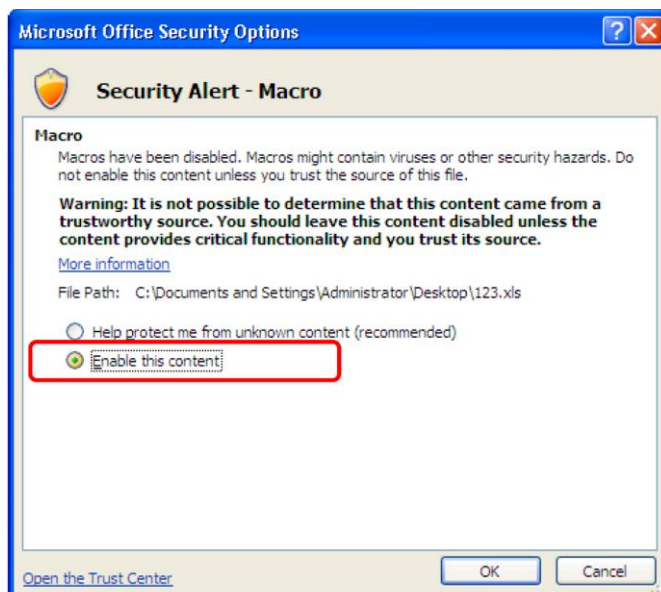
1. Please make sure that you had installed the APM CDROM in your computer.
2. You should enable Macro function in your excel by the following steps:

For Microsoft Excel 2007 and 2010

- (a) Click "Options..."

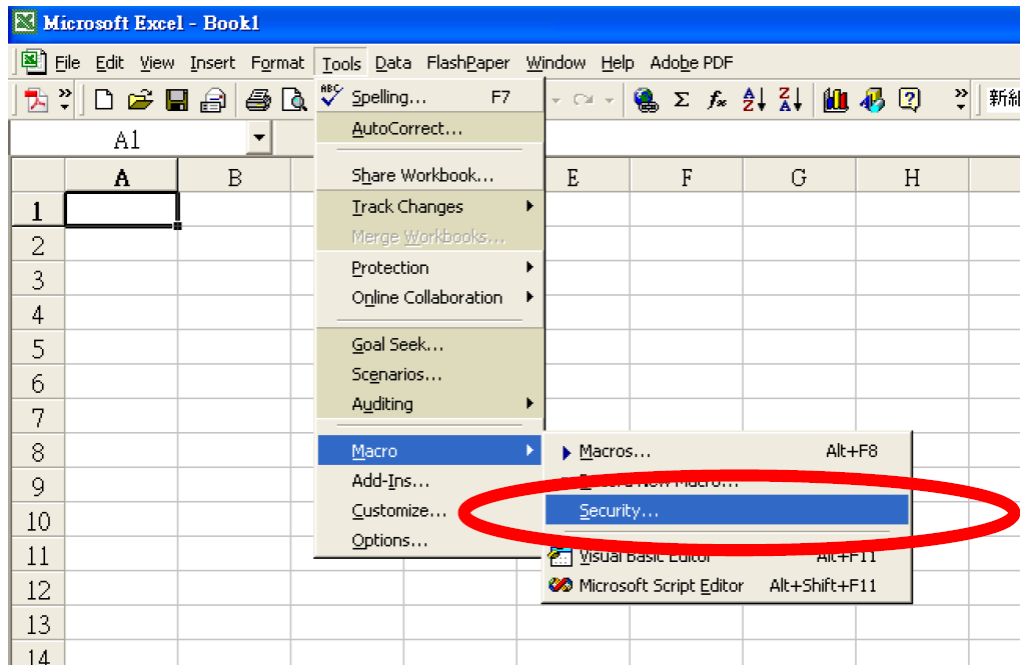


- (b) Select "Enable this content" and click "OK".



*For Microsoft Excel 2000 and 2003*

(a) Click "Tools" menu, select "Macro" → "Security..."



(b) Choose "Low", click "OK".

