

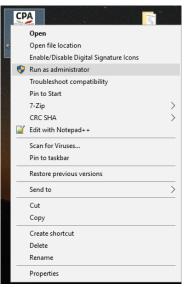
Case 1: Fail to update e-Handbook when "Smart-Update" was clicked.

Solution:

1. Right-click the Member e-Handbook icon on your desktop as below:



2. Select "Run as administrator" (以系統管理員身份執行)



3. Press "Yes" / "Allow" to confirm

😗 Use	r Account Control	—		
0	Do you want to allow the following program from an unknown publisher to make changes to this computer?			
	Program name: Publisher: File origin:	hkicpa.exe Unknown Hard drive on this computer		
Show <u>d</u> etails		Yes <u>N</u> o		
		Change when these notifications appear		



Case 2: Error Message when launching e-Handbook

Error		Х
1	line = 10 number = 35 object = w_main event = uf_loadpdffile text = Error calling external object function loadfile at line 10 in function uf_loadpdffile of object w_main. menu = w_mainPlease contact Administrator	
	OK	

Solution:

Please re-install the Adobe Reader in your computer. You may download the Adobe Reader from Adobe's official website of Adobe Inc. at http://www.adobe.com/