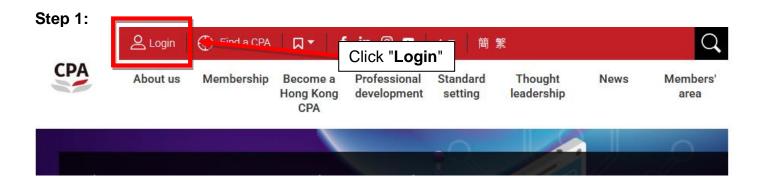
About Web Login Account

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How to recover your Login ID and Password

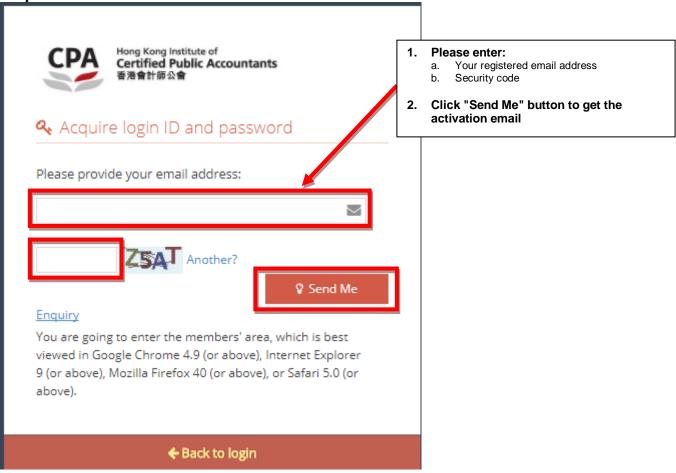
Go to the HKICPA website at https://www.hkicpa.org.hk or MyCPA website at https://mas.hkicpa.org.hk/mycpa



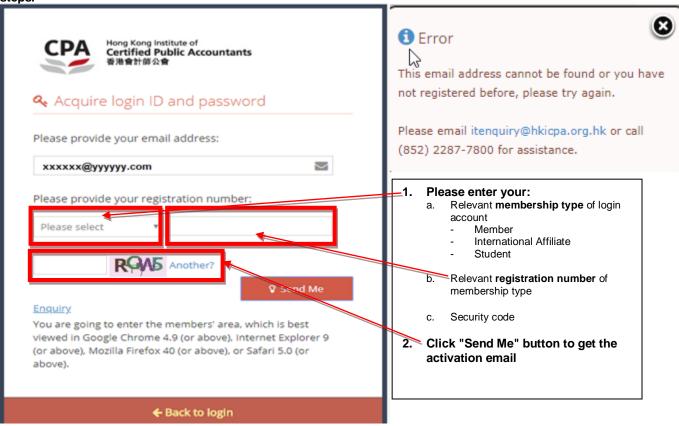
Step 2:



Step 3:

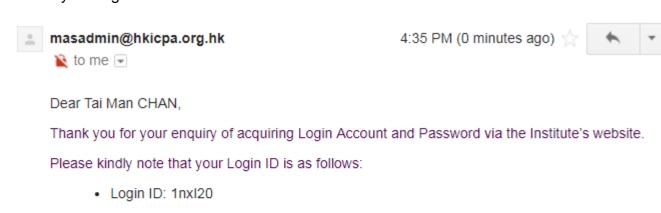


If the registered email address is used by different login account, system will prompt below error, please follow below steps.



Step 4:

Check your registered email inbox



•••

Please click here to reset your password.

If you require any assistance, please contact 2287 7800 for technical support.

Best Regards,

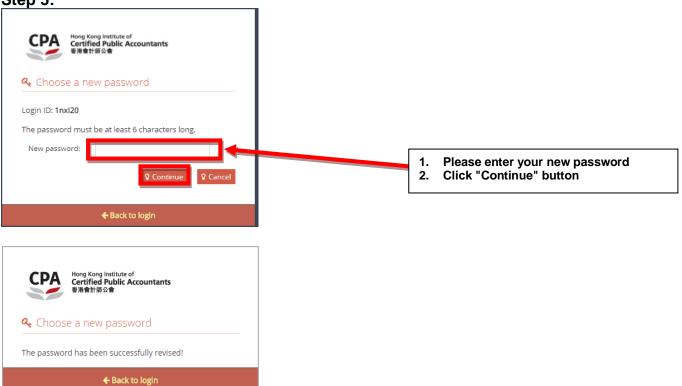
Click this link to reset your password

IT Section

Hong Kong Institute of Certified Public Accountants

CPA: The Success Ingredient

Step 5:

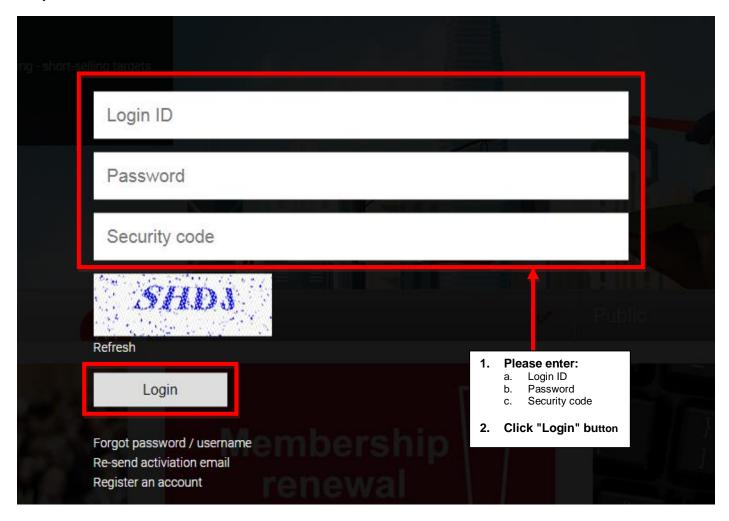


Step 6:

Go to the HKICPA website at https://www.hkicpa.org.hk



Step 7:



Remarks

- 1. Your Login ID will be sent to your registered email address automatically.
- 2. If you don't have a registered email address, please contact the corresponding team below for enquiry.



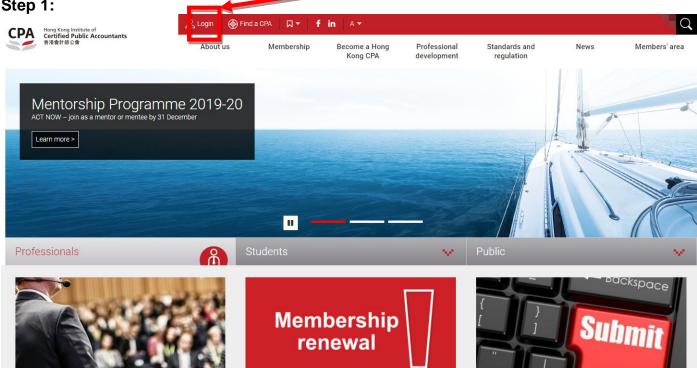
- 3. For Members / International Affiliates / Students / CPA Practices / Handbook Subscribers who already have an approved Login ID or a pre-assigned Login ID, but have not yet activated, please refer to the next section "How to activate your Login Account" for further instructions.
- 4. You can also change your Login ID through "Change Login ID / Password" under the Members' area. For further instructions, please refer to the section: "How to change your Login ID and Password".

How to activate your Login Account

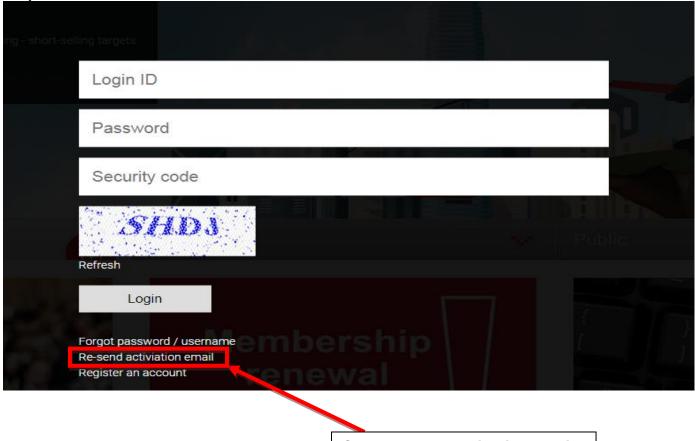
Go to the HKICPA website at http://www.hkicpa.org.hk

Click "Login"



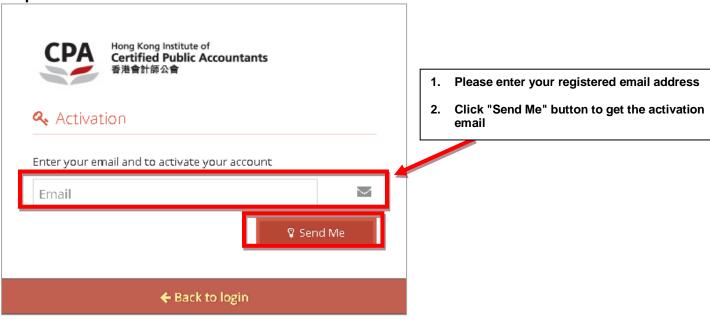


Step 2:

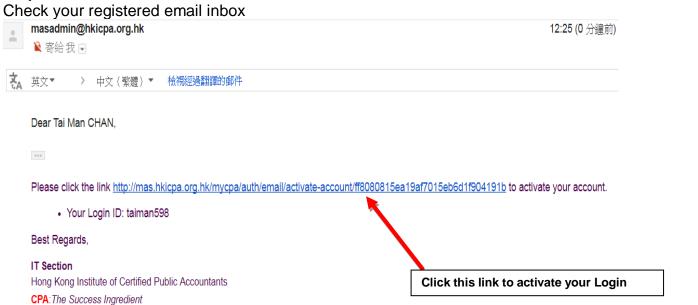


Click "Re-send activation email"

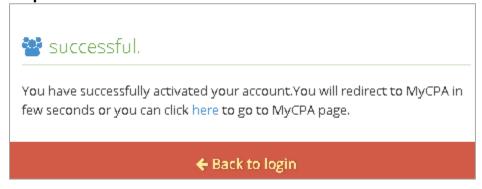
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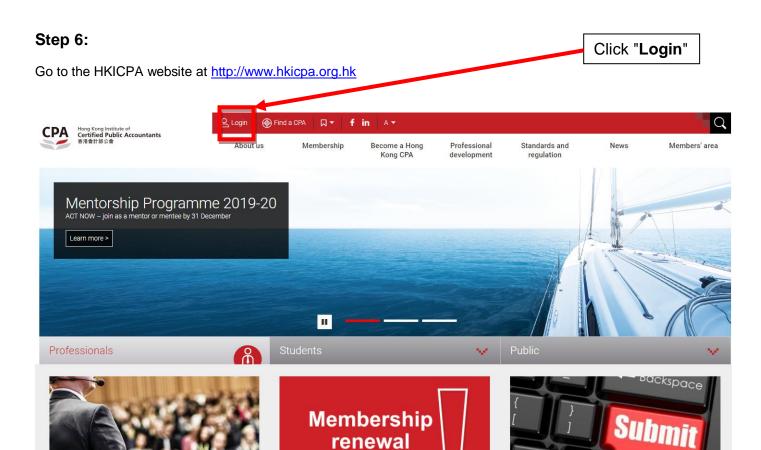


Step 4:

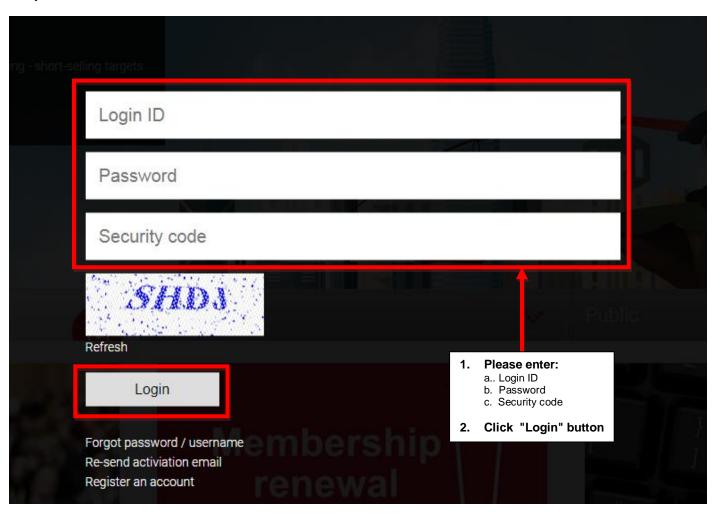


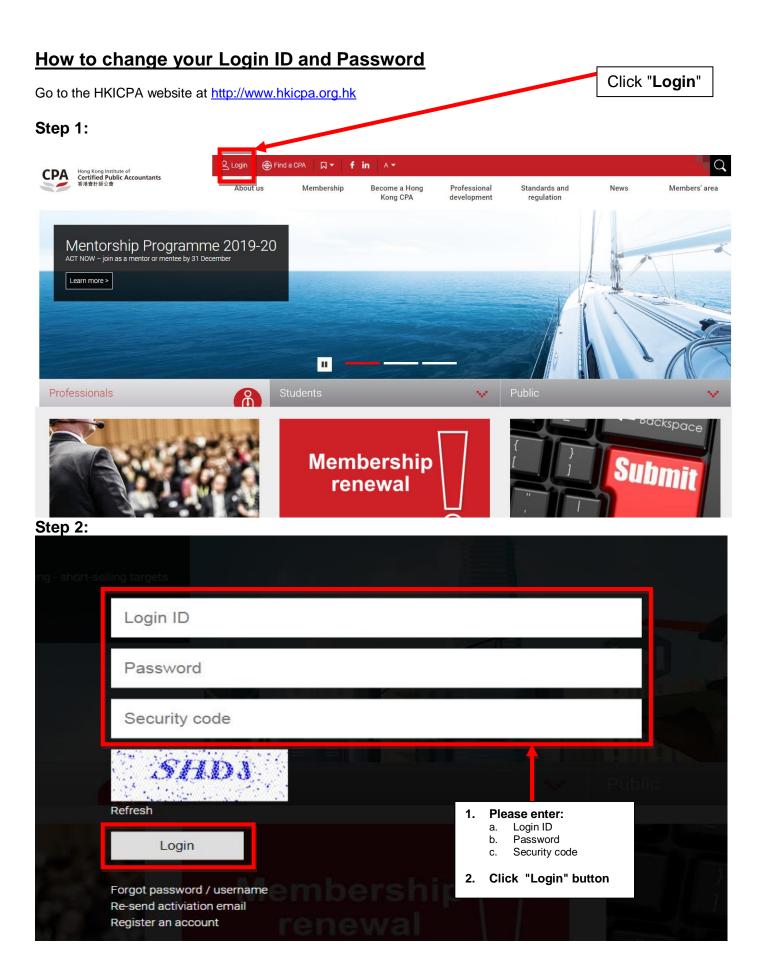
Step 5:

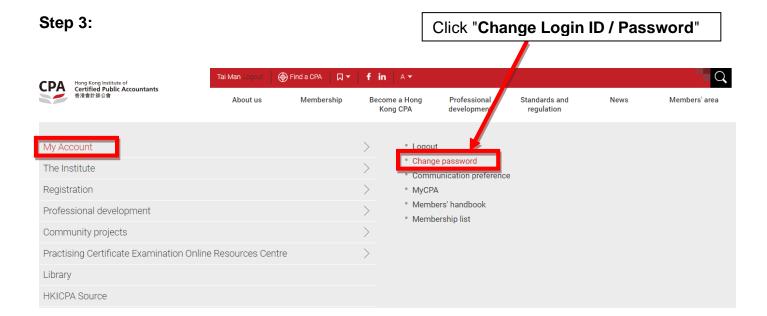




Step 7:







Step 4:

